

WARRANTY

What is covered: RDI warrants aluminum products to include; aluminum ADA Hand Rail and Avalon Aluminum Railing™ system against defects or workmanship for as long as you own your home. RDI will at its option replace the product in question with new product of the same or equivalent value at no charge. RDI warrants these products against peeling, flaking, splintering, corrosion, rusting or abnormal discoloration under normal use. This warranty extends to the original purchaser or transferee as specified herein on the products noted above. Separate and distinct warranties for hardware and other products are not covered under this warranty.

What this warranty does not cover: This limited warranty does not cover damage resulting from accident, unreasonable use, neglect, alteration, improper service, improper installation, acts of God or any other causes not arising out of defects in materials or workmanship. Additionally, this warranty does not cover costs of installation, removal, reinstallation or surface mold and mildew created by excessive environmental conditions. Any service or repair provided outside the scope of this limited warranty shall be at RDI's rate and terms then in effect.

What do we do to correct the problems? Should your RDI product prove defective under warranty, reference the website or call us at 877.420.7245. Your problem will be assigned a tracking number and an authorized RDI representative will contact you to arrange a convenient time to schedule an onsite inspection, or request pictures, if need be. If after inspection product is deemed to be manufacturer defect we will make arrangements to rectify the issue. You must have proof of your purchase in order for the problem to be corrected.

Transferee Coverage: Warranty coverage will be extended to one transferee on the above listed products with the following limitations. Transferee must obtain an original or copy of the initial sales receipt (with proof of date) from the previous owner(s). Additionally, if railing is purchased from a builder or installer, documentation must be supplied that names the product installed on property and date of transfer.

Registration: To activate this warranty, the registration card must be completed and returned to RDI within 30 days of installation or filled out online at www.rdirail.com/warranty

Additionally, this Warranty does not cover damage associated with surface mold and mildew resulting from environmental conditions including air pollution, or any other causes not arising out of defects in materials or workmanship by RDI.

This Warranty does not cover costs of removal or disposal of product, or reinstallation of replacement product. Any service provided outside the scope of this limited Warranty shall be at RDI's standard rate and terms then in effect.

RDI reserves the right to discontinue or modify any of its products, including the color of its products, without notice to the homeowner/consumer, and RDI does not warrant that any replacement material will match or be identical to the original product as replacement products may vary in color or gloss in comparison to the original product as a result of normal weathering. If RDI replaces any material under this Warranty, it may substitute products designated by RDI to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

THIS WARRANTY IS IN LIEU OF ALL CONDITIONS OR WARRANTIES, EXPRESS, OR IMPLIED INCLUDING BUT NOT LIMITED TO ANY IMPLIED CONDITIONS OR WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PART OF RDI OR ITS LICENSORS, SOME STATES DO NOT ALLOW THE EXCLUSIONS OF IMPLIED WARRANTIES OR LIMITATIONS OF HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IF THE PRODUCT IS DEFECTIVE PER THE ABOVE COVERAGES, YOUR SOLE AND EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. RDI AND ITS LICENSORS SHALL NOT BE LIABLE FOR ANY DAMAGES, LOSS OF USE, LOSS OF PROFITS OR INTERRUPTION OF BUSINESS WHETHER SUCH ALLEGED DAMAGES ARE BASED IN WARRANTY, TORT, CONTRACT, OR INDEMNITY. SOME STATES DO NOT ALLOW THE EXCLUSION OF LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. This warranty is valid only in the United States and Canada.

To begin your warranty coverage, fill out the form to the right and mail to:

Railing Dynamics, Inc.
135 Steelmanville Road
Egg Harbor Township, NJ 08234

OR

Register online at: www.rdirail.com/warranty

